

## Quality Policy Statement

*ImageVision's* objective is to clearly understand our customers requirements and to consistently deliver products and services that exceed their expectations.

*ImageVision* is committed to continuous improvement through the linkage of customer feedback, process and design improvement, with documented ties to our Customer Satisfaction Reporting System (CSR's) and engineering change order processes to insure prompt resolution & maximized problem prevention.

*“Quality is remembered  
long after price is forgotten.”*

### Our fabrication facilities maintain processes that insure consistent quality

*ImageVision's* primary fabrication facility in Houston, TX is registered to: ISO 9001:2008, Certificate Number 2006-OSL-AQ-7875

ISO 13485:2008, Certificate Number 2006-OSL-AQ-0650

They also maintain both the Texas Department of Health (Cert # 30003848601) as well as FDA registration (FDA # 0033199) which requires compliance and being audited to the FDA's GMP Quality System, Regulation 21 CFR 820.

Our secondary fabrication facility, located in Magnolia, TX has completed extensive training & evaluation of ISO 9000 certification, and elected to implement disciplines learned into their manufacturing processes without completing the certification process.

These disciplines, coupled with our own “closed loop” Customer Satisfaction Reporting ([CSR's - Link to Sample Report](#)), insure that any problems that occur are fully addressed and resolved in a manner that insures they do not repeat themselves in the future.